

**SCOTTISH WATER  
ANNUAL RETURN INFORMATION REQUIREMENTS**

**Section N : Transfer Pricing  
Table N1 : Transfer Pricing Summary (Capex)**

Report Year 2011-12

1 2 3 4 5 6 7 8 9 10 11

**Block A: Market Testing**

Line Ref	Core Activity	Associate Activity	Value of Contract £	Period of Contract	Description	Type of Market Testing	Spend in Year £	Turnover of Assoc £	Core spend (Col 8) : Turnover (Col 9) %
	Wholesale	Scottish Water Solutions Ltd	2,179,297,000	QS2 & QS3 contract period substantially delivered to March 2011	Delivery of the capital programme	Competitive tender. QS2 contract with solutions extended to cover the delivery of part of QS3 (a) program	16,408,150	16,708,842	98.20%
	Wholesale	Scottish Water Solutions Ltd	276,601	Various	Request for Additional Services. Design and construction work	Formal tendering for services agreement at SWS formation, and internal benchmarking.	276,601	16,708,842	1.66%
	Wholesale	Scottish Water Solutions 2 Ltd	458,707,996	QS3 (b) contract period substantially delivered to March 2015	Delivery of the capital programme	Competitive tender. QS3 (b) contract with solutions 2	139,296,879	139,296,879	100.00%
	Wholesale	Scottish Water Solutions 2 Ltd	12,985	Various	Request for Additional Services. Design and construction work	Formal tendering for services agreement at SWS2 formation, and internal benchmarking.	12,985	139,296,879	0.01%
	Wholesale	Scottish Water Horizons	48,737	6 months	Moneymusk Power Supply & Design Work	Project linked to Stewart Milne Development funded through Infrastructure Charge. SW Horizons appointed due to competitive price and quick turnaround on project. SW Horizons worked with framework consultant on design work this work was tendered to 3 framework designers.	48,737	18,371,796	0.27%
	Wholesale	Scottish Water Horizons	13,408	12 weeks	Old Dlakeith Road Edinburgh	Project linked to various developments that Horizons have been working with the developers. This study was to work up a strategic solution to allow 4 developments to proceed. Horizons costs were competitive and the work could be turned around in short timescales.	13,408	18,371,796	0.07%
	Wholesale	Scottish Water Horizons	10,721	6 weeks	Barratt Pumping Stations	Project to carry out snagging work on 5 pumping stations needing quick response. Horizons were chosen due to the quick turnaround and costs for the project	10,721	18,371,796	0.06%

**Block B: Cost Allocation. Recharges to Associate from Core**

Line Ref	Core Activity	Associate Activity	Total Value £	Turnover of Associate £	Core spend (Col 4) : Turnover (Col 5) %
	Wholesale	Scottish Water Solutions Ltd - project costs, including overhead, incurred on 'allocated' capital projects	1,806,660	16,708,842	10.81%
	Wholesale	Scottish Water Solutions 2 Ltd - project costs, including overhead, incurred on 'allocated' capital projects	6,918,070	139,296,879	4.97%

**Block C: Cost Allocation. Recharges to Core from Associate**

Associate Activity	Core Activity	Total Value £	Turnover of Associate £	Core spend (Col 9) : Turnover (Col 10) %
Scottish Water Solutions Ltd	Wholesale			
Delivery of the capital programme		16,408,150	16,708,842	98.20%
Request for Additional Services. Design and construction work		276,601	16,708,842	1.66%
		<b>16,684,752</b>	<b>16,708,842</b>	<b>99.86%</b>
Scottish Water Solutions 2 Ltd	Wholesale			
Delivery of the capital programme		139,296,879	139,296,879	100.00%
Request for Additional Services. Design and construction work		12,985	139,296,879	0.01%
		<b>139,309,864</b>	<b>139,296,879</b>	<b>100.01%</b>
Scottish Water Horizons				
Developer Support Work carried out		72,866	18,371,796	0.40%
		<b>72,866</b>	<b>18,371,796</b>	<b>0.40%</b>

**SCOTTISH WATER  
ANNUAL RETURN INFORMATION REQUIREMENTS**

**Section N : Transfer Pricing  
Table N.2: Transfer Pricing Summary (P&L)**

Report Year 2011-12

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**Block A: Market Testing**

Line Ref	Core Activity	Associate Activity	Value of Contract £	Period of Contract	Description	Type of Market Testing	Spend in Year £	Turnover of Assoc £	Core spend (Col 8) : Turnover (Col 9) %
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**Block B: Cost Allocation. Recharges to Associate from Core**

Line Ref	Core Activity	Associate Activity	Total Value £	Turnover of Associate £	Core spend (Col 4) : Turnover (Col 5) %																																																																																																																																																																																																																																																																																																																																																																		
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		- secondment of staff from SW to SWS	378,239	16,708,842	2.26%																																																																																																																																																																																																																																																																																																																																																																		
		- support services IT	41,147	16,708,842	0.25%																																																																																																																																																																																																																																																																																																																																																																		
		- support services Property	91,774	16,708,842	0.55%																																																																																																																																																																																																																																																																																																																																																																		
		- support services Fleet	56,428	16,708,842	0.34%																																																																																																																																																																																																																																																																																																																																																																		
		- support services Customer Service Contact Centre	0	16,708,842	0.00%																																																																																																																																																																																																																																																																																																																																																																		
		- Financial Services	38,129	16,708,842	0.23%				<b>605,717</b>	<b>16,708,842</b>	<b>3.63%</b>		<b>Wholesale</b>	<b>Scottish Water Solutions 2 Ltd</b>						- secondment of staff from SW to SWS2	771,203	139,296,879	0.55%			- support services IT	392,473	139,296,879	0.28%			- support services Property	235,399	139,296,879	0.17%			- support services Fleet	148,534	139,296,879	0.11%			- support services Customer Service Contact Centre	24,000	139,296,879	0.02%			- Financial Services	90,851	139,296,879	0.07%				<b>1,662,460</b>	<b>139,296,879</b>	<b>1.19%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- support services IT Service Charge	1,079,899	363,306,869	0.30%			- support services Property	0	363,306,869	0.00%			- support services Treasury, Tax & Insurance	45,377	363,306,869	0.01%			- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>
			<b>605,717</b>	<b>16,708,842</b>	<b>3.63%</b>		<b>Wholesale</b>	<b>Scottish Water Solutions 2 Ltd</b>						- secondment of staff from SW to SWS2	771,203	139,296,879	0.55%			- support services IT	392,473	139,296,879	0.28%			- support services Property	235,399	139,296,879	0.17%			- support services Fleet	148,534	139,296,879	0.11%			- support services Customer Service Contact Centre	24,000	139,296,879	0.02%			- Financial Services	90,851	139,296,879	0.07%				<b>1,662,460</b>	<b>139,296,879</b>	<b>1.19%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- support services IT Service Charge	1,079,899	363,306,869	0.30%			- support services Property	0	363,306,869	0.00%			- support services Treasury, Tax & Insurance	45,377	363,306,869	0.01%			- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>						
	<b>Wholesale</b>	<b>Scottish Water Solutions 2 Ltd</b>						- secondment of staff from SW to SWS2	771,203	139,296,879	0.55%			- support services IT	392,473	139,296,879	0.28%			- support services Property	235,399	139,296,879	0.17%			- support services Fleet	148,534	139,296,879	0.11%			- support services Customer Service Contact Centre	24,000	139,296,879	0.02%			- Financial Services	90,851	139,296,879	0.07%				<b>1,662,460</b>	<b>139,296,879</b>	<b>1.19%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- support services IT Service Charge	1,079,899	363,306,869	0.30%			- support services Property	0	363,306,869	0.00%			- support services Treasury, Tax & Insurance	45,377	363,306,869	0.01%			- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>												
		- secondment of staff from SW to SWS2	771,203	139,296,879	0.55%			- support services IT	392,473	139,296,879	0.28%			- support services Property	235,399	139,296,879	0.17%			- support services Fleet	148,534	139,296,879	0.11%			- support services Customer Service Contact Centre	24,000	139,296,879	0.02%			- Financial Services	90,851	139,296,879	0.07%				<b>1,662,460</b>	<b>139,296,879</b>	<b>1.19%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- support services IT Service Charge	1,079,899	363,306,869	0.30%			- support services Property	0	363,306,869	0.00%			- support services Treasury, Tax & Insurance	45,377	363,306,869	0.01%			- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																		
		- support services IT	392,473	139,296,879	0.28%			- support services Property	235,399	139,296,879	0.17%			- support services Fleet	148,534	139,296,879	0.11%			- support services Customer Service Contact Centre	24,000	139,296,879	0.02%			- Financial Services	90,851	139,296,879	0.07%				<b>1,662,460</b>	<b>139,296,879</b>	<b>1.19%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- support services IT Service Charge	1,079,899	363,306,869	0.30%			- support services Property	0	363,306,869	0.00%			- support services Treasury, Tax & Insurance	45,377	363,306,869	0.01%			- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																								
		- support services Property	235,399	139,296,879	0.17%			- support services Fleet	148,534	139,296,879	0.11%			- support services Customer Service Contact Centre	24,000	139,296,879	0.02%			- Financial Services	90,851	139,296,879	0.07%				<b>1,662,460</b>	<b>139,296,879</b>	<b>1.19%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- support services IT Service Charge	1,079,899	363,306,869	0.30%			- support services Property	0	363,306,869	0.00%			- support services Treasury, Tax & Insurance	45,377	363,306,869	0.01%			- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																														
		- support services Fleet	148,534	139,296,879	0.11%			- support services Customer Service Contact Centre	24,000	139,296,879	0.02%			- Financial Services	90,851	139,296,879	0.07%				<b>1,662,460</b>	<b>139,296,879</b>	<b>1.19%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- support services IT Service Charge	1,079,899	363,306,869	0.30%			- support services Property	0	363,306,869	0.00%			- support services Treasury, Tax & Insurance	45,377	363,306,869	0.01%			- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																				
		- support services Customer Service Contact Centre	24,000	139,296,879	0.02%			- Financial Services	90,851	139,296,879	0.07%				<b>1,662,460</b>	<b>139,296,879</b>	<b>1.19%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- support services IT Service Charge	1,079,899	363,306,869	0.30%			- support services Property	0	363,306,869	0.00%			- support services Treasury, Tax & Insurance	45,377	363,306,869	0.01%			- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																										
		- Financial Services	90,851	139,296,879	0.07%				<b>1,662,460</b>	<b>139,296,879</b>	<b>1.19%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- support services IT Service Charge	1,079,899	363,306,869	0.30%			- support services Property	0	363,306,869	0.00%			- support services Treasury, Tax & Insurance	45,377	363,306,869	0.01%			- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																
			<b>1,662,460</b>	<b>139,296,879</b>	<b>1.19%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- support services IT Service Charge	1,079,899	363,306,869	0.30%			- support services Property	0	363,306,869	0.00%			- support services Treasury, Tax & Insurance	45,377	363,306,869	0.01%			- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																						
	<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- support services IT Service Charge	1,079,899	363,306,869	0.30%			- support services Property	0	363,306,869	0.00%			- support services Treasury, Tax & Insurance	45,377	363,306,869	0.01%			- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																												
		- support services IT Service Charge	1,079,899	363,306,869	0.30%			- support services Property	0	363,306,869	0.00%			- support services Treasury, Tax & Insurance	45,377	363,306,869	0.01%			- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																																		
		- support services Property	0	363,306,869	0.00%			- support services Treasury, Tax & Insurance	45,377	363,306,869	0.01%			- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																																								
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		- support services Internal Audit	68,765	363,306,869	0.02%			- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																																																				
		- Recharges To Business Solutions	696	363,306,869	0.00%				<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																																																										
			<b>1,194,937</b>	<b>363,306,869</b>	<b>0.33%</b>		<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																																																																
	<b>Wholesale</b>	<b>Scottish Water Business Stream Ltd</b>						- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																																																																						
		- Wholesale Water & Wastewater Charge	291,870,444	363,306,869	80.36%			- Non Primary Supply Shut Off and Disconnections	442,771	363,306,869	0.12%			- Non Primary Building Water Supplies	1,072,614	363,306,869	0.30%			- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																																																																												
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		- Non Primary Inspections	30,037	363,306,869	0.01%			- Non Primary Connections	324,425	363,306,869	0.09%			- Verification Of Services	89,531	363,306,869	0.02%				<b>293,929,822</b>	<b>363,306,869</b>	<b>80.90%</b>		<b>Wholesale</b>	<b>Scottish Water Horizons</b>						Management & Support Recharge	101,178	18,371,796	0.55%			Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																																																																																														
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		Lab Plant Veh & Waste & Sludge Processing Charge for Waste Services	571,484	18,371,796	3.11%			Support Services Energy Efficiency Team	43,500	18,371,796	0.24%			Support Services Aquatrine	18,000	18,371,796	0.10%			Support Services Shipina Water	61,899	18,371,796	0.34%			Support Services Facilities	2,880	18,371,796	0.01%			Support Services Asset Management	83,176	18,371,796	0.45%			Support Services Contact Centre	11,000	18,371,796	0.06%			ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																																																																																																																																		
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		ABM & Support Charge For Horizons	587,447	18,371,796	3.20%			Support Services Property	75,744	18,371,796	0.41%			IT Service Charge	111,452	18,371,796	0.61%			Insurance Re-Charge	25,072	18,371,796	0.14%			Legal Re-Charge	8,333	18,371,796	0.05%			Payroll & Timesheet Recharges	288,999	18,371,796	1.57%			Trade Effluent	306,198	18,371,796	1.67%				<b>2,296,261</b>	<b>18,371,796</b>	<b>12.50%</b>		<b>Wholesale</b>	<b>Scottish Water International</b>						Management & Support Recharge	26,170	89,629	29.20%			Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																																																																																																																																																																												
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		Support Services Asset Management	38,977	89,629	43.49%			Support Services Customer Service	9,203	89,629	10.27%				<b>74,349</b>	<b>89,629</b>	<b>82.95%</b>		<b>Wholesale</b>	<b>Non Core</b>					SW Wholesale	ABM Support Charge for Customer Operations	174,000	1,677,823	10.37%				<b>174,000</b>	<b>1,677,823</b>	<b>10.37%</b>		SW Wholesale	Recharged Support Activities for Aquatrine	38,381	1,677,823	2.29%				<b>38,381</b>	<b>1,677,823</b>	<b>2.29%</b>		SW Wholesale	Lab Plant & Veh Cross Charge for Aquatrine	176,681	1,677,823	10.53%		SW Wholesale	Lab Plant & Veh Cross Charge for Rechargeable Works	193,568	1,677,823	11.54%		SW Wholesale	Material & Contractor Charge for Legal & Estates	8,400	1,677,823	0.50%		SW Wholesale	Lab Plant & Veh Cross Charge for Other Customer Ops & Retail	274,027	1,677,823	16.33%		SW Wholesale	Test & Sample processing charge for Scientific Services	454,831	1,677,823	27.11%		SW Wholesale	Test & Sample processing charge for Customer Service Centre	564	1,677,823	0.03%				<b>1,108,171</b>	<b>1,677,823</b>	<b>66.05%</b>		<b>Total SW (Regulated)</b>	<b>Total SW (Non Regulated)</b>	<b>1,320,552</b>	<b>1,677,823</b>	<b>78.71%</b>																																																																																																																																																																																																																																																																								
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**Block C: Cost Allocation. Recharges to Core from Associate**

Associate Activity	Core Activity	Total Value £	Turnover of Associate £	Core spend (Col 9) : Turnover (Col 10) %																									
<b>Scottish Water Business Stream Ltd</b>	<b>Wholesale</b>																												
Interest Paid to SWBS		111,928	363,306,869	0.03%																									
GSS Payment		126,829	363,306,869	0.03%																									
Gap Incentive - SWBS		34,242	363,306,869	0.01%																									
Vacancy Incentive - SWBS		365,000	363,306,869	0.10%																									
Non Primary Meter Services		3,675	363,306,869	0.00%			<b>645,675</b>	<b>363,306,869</b>	<b>0.18%</b>	<b>Scottish Water Horizons</b>	<b>Wholesale</b>				Customer Connections Services		93,062	18,371,796	0.51%	Plan Provision Recharge		30,000	18,371,796	0.16%			<b>123,062</b>	<b>18,371,796</b>	<b>0.67%</b>
		<b>645,675</b>	<b>363,306,869</b>	<b>0.18%</b>	<b>Scottish Water Horizons</b>	<b>Wholesale</b>				Customer Connections Services		93,062	18,371,796	0.51%	Plan Provision Recharge		30,000	18,371,796	0.16%			<b>123,062</b>	<b>18,371,796</b>	<b>0.67%</b>					
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Plan Provision Recharge		30,000	18,371,796	0.16%			<b>123,062</b>	<b>18,371,796</b>	<b>0.67%</b>																				
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