

Date: 9 October 2012  
Our Ref: 121009 Grant letter  
Your Ref:

Ian Whatton  
Competition Manager  
Thirlmere House  
Lingley Mere Business Park,  
Great Sankey,  
Warrington,  
Cheshire,  
WA5 3LP

Dear Ian

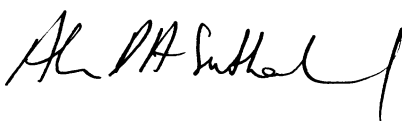
**United Utilities Water Sales Ltd's Application for Water Services and Sewerage Services Licences**

Following your completion of the Training Process (including self-certifying your readiness to participate in the market) in accordance with Market Code Subsidiary Document 0001 (Market Training and Assurance Strategy for the Water Market in Scotland), the Commission is pleased to confirm that a decision has been made to grant you a water services licence and a sewerage services licence as of today.

Please find attached copies of your licences. Please pay particular attention to the standard conditions of each of your licences. It is imperative that you comply with the terms and conditions of your licences as any failure to do so will be subject to the enforcement mechanisms set out in Schedule 2 of the Water Services etc (Scotland) Act 2005.

In accordance with section 7(6) of the Water Services etc (Scotland) Act 2005 we are copying this letter and the licences to Scottish Water.

Yours sincerely



Alan DA Sutherland  
Chief Executive Officer

cc. Scottish Water

Water Industry Commission for Scotland  
First Floor  
Moray House  
Forthside Way  
Stirling  
FK8 1QZ

Chairman Professor Gordon Hughes

Telephone 01786 430 200  
Email [enquiries@watercommission.co.uk](mailto:enquiries@watercommission.co.uk)  
Web [www.watercommission.co.uk](http://www.watercommission.co.uk)