

The Water Retail Company Limited

Jacob Tompkins
N105 Vox Studios
1-45 Durham Street
London
SE11 5JH

5 February 2025

Our Ref:
050225 SLCB6

Dear Jacob

Directions – Standard Licence Condition B6 (Duty to comply with the Code of Practice)

As you know, WICS has given all licensed providers the opportunity to commit to the Code of Practice (**CoP**) through a new Standard Condition B6 (Duty to comply with the Code of Practice).

On 30 October 2024, The Water Retail Company Limited (**WRC**) has chosen to confirm its commitment to the CoP. WICS thanks all relevant licensed providers for their collaborative efforts in developing and committing to the CoP.

Following WICS' Decision on Measures in Support of the Retail Market, dated 4 February 2025, I now enclose a copy of the updated Standard Conditions, as modified to include the new Standard Condition B6 (Duty to comply with the Code of Practice).

In light of WRC having provided consent to WICS to be bound by the new Standard Condition B6, WICS hereby directs that Standard Condition B6 shall have effect in WRC's water services and sewerage services licences with effect from **30 April 2025**.

This letter will also be published on WICS's website.

Yours sincerely,



David Satti
Interim Chief Executive Officer