

27 January 2023

Douglas Millican
Chief Executive
Scottish Water
The Bridge
Buchanan Gate Business Park
Cumbernauld Road, Stepps
Glasgow
G33 6FB

Your Ref: 2023-24 Charges Scheme Approval

Dear Douglas,

Charges Scheme for 2023-24: Approval

On 25 January 2023, Scottish Water submitted a proposed Charges Scheme to the Commission. The Charges Scheme covers the period 1 April 2023 to 31 March 2024 and contains the proposed retail charges from Scottish Water to customers and wholesale charges from Scottish Water to Licensed Providers. The proposed Charges Scheme sets out a 5% increase for household and wholesale primary charges.

I am pleased to inform you that the Commission approved Scottish Water's proposed Charges Scheme in full.

Yours sincerely,

Alan D A Sutherland Chief Executive

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