

**Simon Parsons**  
Director of Strategic Customer Service  
Planning  
Scottish Water  
Castle House  
6 Castle Drive  
Carnegie Campus  
Dunfermline  
KY11 8GG

10 May 2022

**Your Ref:**  
Information Request

Dear Simon

### **Information Request – Timescales for completion**

I am writing to follow up on my letter of 21 April.

The information request is the result of the Commission's conditional acceptance of the Scheme of Charges for 2022-23 given its concerns as to how Scottish Water plans to deliver the expectations of the Final Determination.

At our subsequent meeting on 27 April, we discussed the need for further sessions with our respective organisations to discuss the tables, definitions, and potential gaps that may exist. We are more than happy to have these sessions with you, given the importance that we place on this information. It may therefore be helpful to be clear about our expectations. In our view, we should receive:

- an overall timeline for completing the tables to be provided by 31 May 2022; and
- The completed tables by 31 August 2022 to assist in preparations for the Scheme of Charges 2023-24.

We are happy to discuss the specific scheduling of submissions within this timeframe.

Yours sincerely,

WICS, First Floor, Moray House, Forthside Way, Stirling FK8 1QZ

Chair: Professor Donald MacRae OBE FRSE

01786 430 200 | enquiries@wics.scot | wics.scot | scotlandontap.gov.uk



**Alan D A Sutherland**  
Chief Executive