

Fraser Gilroy Intelligent Business Water Limited Suite 4F, Ingram House 227 Ingram Street Glasgow G1 1DA Date: 28 January 2022 Our Ref: 280122 Grant Letter Your Ref:

Dear Fraser,

Intelligent Business Water Limited Application for Water Services and Sewerage Services Licences

The Commission is pleased to confirm that a decision has been made to grant you a water services and a sewerage services licence as of today.

Please find attached copies of your licences. Please pay particular attention to the ordinary and standard conditions of each of your licences. It is imperative that you comply with the terms and conditions of your licences as any failure to do so will be subject to the enforcement mechanisms set out in Schedule 2 of the Water Services etc (Scotland) Act 2005.

In accordance with section 7(6) of the Water Services etc (Scotland) Act 2005 we are copying this letter and the licences to Scottish Water.

Yours sincerely,

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Alan Sutherland Chief Executive Officer

cc. Scottish Water