

**Veolia Water Projects Limited**  
Ms Catriona Blair  
1 Masterton Park  
South Castle Drive  
Dunfermline  
KY11 8NX

22 October 2021

**Our Ref:**  
221021 Prepayment

Dear Ms Blair

**Directions to modify your wholesale services agreement with Scottish Water following consent to standard licence condition B4 and B5 coming into effect in your licences**

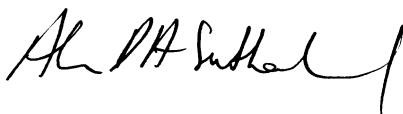
As you know the Commission has given licensed providers the opportunity to opt in to either or both of the financial resilience and customer support measures contained in the two standard licence conditions B4 and B5.

You have chosen to give your consent to the new voluntary standard licence conditions on financial resilience B4 and wholesale relief scheme support B5.

On that basis and in the exercise of its powers under paragraph 8B of the Water Services (Codes and Services) Directions 2007 and standard condition A7(6) of the standard conditions the Commission hereby directs that your wholesale services agreement with Scottish Water shall be modified as set out in the annex to this letter.

This letter will also be sent to Scottish Water and published on the Commission's website.

Yours sincerely,



**Alan D A Sutherland**  
Chief Executive Officer

## **Annex**

### **Modifications to your wholesale services agreement**

The provisions of the wholesale services agreement are modified, in their application to the invoicing and payment of the Provisional Monthly Charge from (and including) December 2021 onwards, by removing therefrom the provisions set out in Part 1 of the annex to the Water Services (Wholesale Charges Relief Schemes) Directions 2020 (as amended by The Water Services (Wholesale Charges Relief Schemes) (Amendment) Directions 2021), but without prejudice to any subsequent direction made by the Commission.