

Date: 23 August 2021  
Our Ref: 230821SLC

Water Plus Limited  
South Court  
Riverside Park  
Campbell Road  
Stoke on Trent  
ST4 4DA

Dear Sir/Madam

**Standard Licence Condition B4 (financial resilience) and Standard Licence Condition B5 (wholesale relief scheme support)**

Thank you for your commitment to the new voluntary standard licence conditions on financial resilience B4 and wholesale relief scheme support B5.

Please find enclosed copies of the new standard licence conditions.

Yours sincerely,



Alan D A Sutherland  
Chief Executive Officer

**Water Industry Commission for Scotland**  
First Floor, Moray House  
Forthside Way  
Stirling FK8 1QZ

**Chair:** Professor Donald MacRae OBE FRSE

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