

Date: 23 August 2021

Our Ref: 230821SLC

Lettermay Limited t/a Acorn Water
Mr Ewan Hardy
Suite 110, Old Embroidery Mill
Abbey Mill Business Centre
Seedhill
Paisley
PA1 1TJ

Dear Ewan

Standard Licence Condition B4 (financial resilience) and Standard Licence Condition B5 (wholesale relief scheme support)

Thank you for your commitment to the new voluntary standard licence conditions on financial resilience B4 and wholesale relief scheme support B5.

Please find enclosed copies of the new standard licence conditions.

Yours sincerely,



Alan D A Sutherland
Chief Executive Officer

Water Industry Commission for Scotland
First Floor, Moray House
Forthside Way
Stirling FK8 1QZ

Chair: Professor Donald MacRae OBE FRSE

Telephone 01786 430 200

Email: enquiries@watercommission.co.uk

Web www.watercommission.co.uk

Web www.scotlandontap.co.uk