

Date: 23 August 2021 Our Ref: 230821SLC

Commercial Water Solutions Limited Mr Alastair Ross 21 Lansdowne Crescent Edinburgh EH12 5EH

Dear Alastair

Standard Licence Condition B4 (financial resilience) and Standard Licence Condition B5 (wholesale relief scheme support)

Thank you for your commitment to the new voluntary standard licence conditions on financial resilience B4 and wholesale relief scheme support B5.

Please find enclosed copies of the new standard licence conditions.

Yours sincerely,

Alan D A Sutherland Chief Executive Officer

AL PA Subball